

New York City Employees PPO Plan

What providers need to know

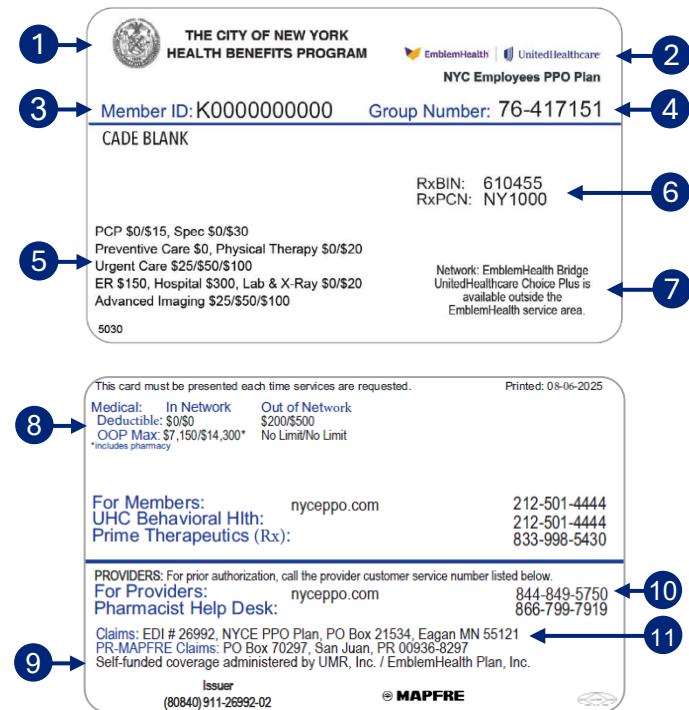


As of **Jan. 1, 2026**, the **UnitedHealthcare Choice Plus network** is available to all New York City Employees PPO (NYCE PPO) plan members living outside the 13 downstate New York counties.

What does this mean?

This means that UnitedHealthcare Choice Plus is considered **IN-NETWORK** for NYCE PPO plan members outside the downstate New York area.

1. Plan sponsor
2. **Medical networks**
3. Member ID
4. Group number
5. Copays
6. Pharmacy
7. **Network service areas**
8. Plan details
9. **Claim administration**, provided by UMR, a UnitedHealthcare company
10. Provider services
11. Claim submission



Member Eligibility

The NYCE PPO plan has its own secure provider portal that **MUST** be used for all plan member eligibility and benefit information: www.nyceppo.com/provider. You can log into the portal using your existing One Healthcare ID or you can create an account by following the prompts. You can also call provider services at: **844-849-5750**. This number is also located on the back of the member's ID card.

Reimbursement

Covered services for NYCE PPO members outside the 13 downstate New York counties will be paid according your UnitedHealthcare contract.

This plan has a new payer ID: **26992**. If you use a clearinghouse to submit electronic claims, you must notify them of the new payer ID 26992 so that claims for this plan will be processed accordingly. The Optum iEDI clearinghouse has already been configured with the new payer ID.

Claims submission

Submit medical **claims** to the NYCE PPO Plan using payer ID 26992 or mail to:
NYCE PPO Plan P.O. Box 21534
Eagan, MN 55121

Submit **appeals** to the NYCE PPO Plan using payer ID 26992 or mail to:
NYCE Post-Service Appeals P.O. Box 211381
Eagan, MN 55121

**POST THIS DOCUMENT AT THE FRONT DESK IN YOUR OFFICE TO
HELP STAFF RECOGNIZE THESE MEMBERS.**